

HEARING AID STYLES

Styles are classified in terms of how they are worn. Size and style depend upon a variety of factors including anatomy, manual dexterity, medical conditions, and power requirements.

BTE (Behind-The-Ear)

Rests behind the ear and attaches to a custom made earmold. Extremely durable and powerful. Compatible with wireless FM systems. Fits full range of hearing needs (mild to profound).



RITE (Open Fit or Receiver in-the-Ear)

Incorporates a very small unit practically invisible, micro tube, receiver in the ear or earmold.



ITE (In-The-Ear)

Attractive, easy-to-use and affordable. Extremely flexible operation. Offers solutions for mild to severe hearing loss.



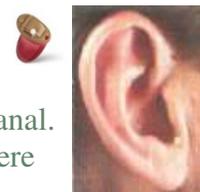
ITC (In-The-Canal)

Precise and discreet appearance. Fits broad range of hearing needs. (mild to severe).



CIC (Completely-In-The-Canal)

Smallest and most discreet style. Fits deep within the ear canal. Offers solutions for mild to severe hearing loss.



AUDIOLOGY SERVICES:

Diagnostic Tests

Hearing Aids

Assistive Listening Devices

Bluetooth Devices

Custom Swim Molds

Musician Earplugs

Occupational Earplugs

Recreational Earplugs

....about one in every ten
Americans experience
a hearing loss



There are many things that cause hearing loss. The Chahfe Center offers an array of hearing solutions to help diagnose and assist your needs.

THE CHAHFE CENTER

FAYEZ F. CHAHFE, M.D.,
FRCS, FACS, FICS, FACPS

Otorhinolaryngology • Head & Neck Surgery

American Board Certified

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Hours of Operation:
M-F 8:00 am - 5:00 pm

PROCESS FOR OBTAINING HEARING INSTRUMENTS

Medical Examination and clearance is given by your physician.

Hearing Evaluation including testing is used to determine the need for hearing instruments, evaluation and counseling will be done to determine the best instrument for your needs and listening situations.

Ear Impressions for your ear(s) will be made and your order for an earmold or hearing aid will be sent to the appropriate manufacturer. Expect your hearing aid to arrive in 2-3 weeks.

Hearing Instrument fitting can take at least two or more visits with instructions on how to care and use your hearing aid. This is accompanied by a 45 day adjustment period.

Continuing Service includes information, adjustments, cleaning, reprogramming, in-office repairs and counseling. When your hearing instrument needs attention, contact your audiologist at this office.

HEARING AID COST

The price of hearing aids includes the hearing aid(s), ear impressions, hearing aid fitting and two scheduled follow-up office visits. Each hearing aid ranges in cost depending on style of instrument and the features built into it.

Additional accessories such as remote control, TV listening devices, etc. can be purchased at additional cost.

BENEFITS OF HEARING AIDS

Hearing Aids are beneficial not only physically but mentally. With the increased amplification comes the ability to relate better in both social and work environments. Hearing aids can improve the ability to hear and understand speech in noisy environments and can improve your ability to communicate. This contributes to an increase in self confidence based on a greater feeling of independence and personal safety. This also contributes to better personal and work relationships and overall becomes a factor for a better quality of life.

"Loss of vision means losing contact with things, but the loss of hearing means loss of contact with people". Helen Keller

If you've never worn hearing instruments before, the decision to purchase them may seem overwhelming. That is why our hearing instruments are dispensed by skilled and board certified audiologists. They know the latest technology and will guide you so that you can receive the maximum benefit from your prescribed devices. The recommendation by your audiologist will reflect your individual and specific needs and requirements.

TRIAL PERIOD

You are responsible for the care of the hearing instrument from the time you leave the office. You are given a 45-day "test-drive" adjustment period. If you decide the system does not work for you, you will be refunded a predetermined amount within two weeks of returning the system.

TYPES OF HEARING AID TECHNOLOGIES

Digital hearing aids are the latest technology in hearing. They are **programmable** using a computer in the Audiologist's office. Advantages of digital technology include greater precision in adjusting characteristics and more complex sound processing. Loudness adjustments are usually made automatically. All hearing aids from our clinic are digital programmable hearing aids.

WARRANTY & BATTERIES

All hearing aids, with the **exclusion of the EPIC Basic Plan**, come with the guaranteed warranty which covers repair, damage, and one time loss for three years. (Basic plan is one year). Should you lose your hearing aid during the warranty period, a service/replacement fee may apply. (\$400) It also includes a one year supply of hearing aid batteries at no additional cost (48 cells per aid). These batteries are mailed directly to your home (**Excludes EPIC Basic Plan**)

PAYMENT SCHEDULE

All payments for products are made directly to EPIC Hearing Healthcare and not through The Chahfe Center. Payments accepted are typically Visa, MasterCard, or American Express or by check made out to EPIC Hearing Healthcare. Patient financing is also available through GE Consumer Care Credit program offering no interest and extended payment plans. (EPIC is a licensed call center under GE Financial Services Instant Credit). Call EPIC Hearing Healthcare at 866-956-5400 xt 2852 with any questions.